

SIX SIGMA

2-DAYS AWARENESS WORKSHOP

Context: Six-Sigma is a business process that allows companies to improve both their top line and bottom-line by designing and monitoring their day to day activities in ways that minimize waste and resources while increasing customer satisfaction. Six Sigma was first developed at Motorola but since has been adopted by very many companies in the world, some notable amongst them are General Electric, Allied Signals, Sony, Honda and Samsung etc. Six Sigma is concerned with measuring processes and changes to processes. The Six Sigma methodology is based on DMAIC process (Define, Measure, Analyze, Improve and Control).

Objective: - this two days workshop will allow the participants to understand Six Sigma concepts and methodology.

Contents: Introduction, Background, Strategy, Key Concepts, Methodology, Why Six Sigma is Fascinating, Key Six Sigma players, What is different about Six Sigma, Cautions, phases involved in 6-sigma; define, measure, analyze, improve and control (DMAIC), how do we arrive at 6-sigma level, understanding ppm concept, six sigma and normal distribution, 6 sigma calculation worksheet, process capability, break-through and deployment levels, Implementation Requirements etc.

Course Certificate: Each participant will be entitled for a training certificate.

Trainers' Profile: The workshop will be conducted by Mr. Shanti Sarup, an ex Tata Motors senior executive who has conducted a number of successful training programmes. He is a certified Quality Engineer and a trained lead assessor

Participant's profile: The programme shall be useful for engineers and managers involved in planning, designing and maintaining products and processes towards meeting consistently the ever-changing needs of the customers.

For further details, fee or quotation, please contact:

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